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*Anne Vachon Dougherty 3/28/06*  
Signature & Date

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In Re Application of : March 28, 2006  
K. Cieliebak, et al : Group Art No.: 3624  
Serial No. 09/699,262 : Examiner: J. Patel  
Filed: October 27, 2000 : IBM Corporation  
Title: PORTFOLIO THEORY METHOD  
OF MANAGING OPERATIONAL  
RISK WITH RESPECT TO NETWORK  
SERVICE-LEVEL AGREEMENTS Anne Vachon Dougherty  
3173 Cedar Road  
Yorktown Hts, N.Y. 10598

**AMENDMENT**

Commissioner for Patents  
Sir:

In response to the Office Action dated November 29, 2005 for the above-identified patent application, Applicants submit a Request for Continued Examination (RCE), a Petition for Extension of Time, and the following:

**Amendments to the claims** as reflected in the Listing of Claims which begins on page 2; and

**Remarks/Arguments** which begin on page 5.